

**ABSTRACT OF THE DISCLOSURE****VOICEMAIL/MEMO SERVICE**

- 5           A method, program and system for entering messages  
into a database are provided. The method comprises  
accessing the database by means of one of a plurality of  
allowable communication devices, which may include phone,  
mobile phone, PDA, pager and computer. The user then  
10 enters a voice or text message into a designated account  
in the database. The message is stored in a uniform  
format, which is specified for the account. This uniform  
format is independent of the communication device used to  
access the database. When messages are retrieved from  
15 the database, the messages are converted from the uniform  
format into a format which is compatible with the device  
used to access the database.

FOIA b 7 - Excluded from automatic downgrading and declassification